

TERMS AND CONDITIONS OF RENTAL CAMPING LES BALEINES

Your reservation becomes definitive only after collection of your account (representing the amount of deposit and the reservation fees).

1. Only a signed and fully completed contract is deemed valid, as it provides all of the elements necessary for the rental.
2. The definitive decision of acceptance of the rental depends only from the campsite, which does not have to give any reason therefore.
3. The confirmation is especially subject to the following terms.

A – PAYMENT OF DEPOSIT:

- Rental accommodation: payment of 30 % as a deposit and € 15 as fixed reservation fees, which are not deductible from the invoice or refundable in the event of cancellation.
- Camping space: payment of 25 % as a deposit and € 15 as fixed reservation fees, which are not deductible from the invoice or refundable in the event of cancellation.

B – THE BALANCE DUE FOR THE STAY:

- Rental accommodation: the balance due for the stay, the guarantees, and the residence tax are payable upon your arrival before occupying the rental accommodation.
2 guarantees of € 200 and € 60 are required upon arrival. These deposits will be returned 5 days after departure after deduction of the amount of any damaged and/or missing items observed in the inventory. A guarantee for the cleaning of 60 € is retained in the event that the rental is not returned in proper condition.
- Camping space: the balance due for the stay and the residence tax are payable upon your arrival before occupying the camping space.

C – IN CASE OF CANCELLATION:

You have taken out cancellation insurance : Before your departure, you will be refunded:

- 20 % of the rental amount in case of insured event occurring between the date of reservation and the 30th day.
- 100 % of the rental amount in case of insured event, occurring less than 30 days before your arrival, less booking fee.

During your stay, you will be refunded:

- For the part corresponding to your visit non-effected and which has already been invoiced by the camping.

Obligation in case of cancelling: Without cancellation insurance: You must notify the camping within 48 hours, by letter and must promptly send a medical certificate, a work stoppage or documentation justifying the medical care, hospitalization, death certificate. You have to indicate the date and circumstances known or suspected that caused the cancellation.

In case there is no cancellation insurance or if the insurance does not take the charge, the amount of the deposit as well as the reservation fees shall not be refunded.

4. If the number of persons differs upon arrival, or during the stay, from that which was initially planned, the rate will be change immediately. The guest will advise the Campsite Management of all modifications in the number of persons.

5. If, for any reason whatsoever, the length of time of the stay is shortened, the amount of fees for the stay as originally contracted remains acquired by, or due to the Campsite.

6. Arrival before the scheduled date and hour may expose the guest to an inability to occupy the rental unless agreed to beforehand with the Campsite Management.

7. Rental accommodation: in the absence of a written message, the accommodation becomes again available for rental on the day following the scheduled date after 16 PM.

Camping space: in the absence of a written message, the space becomes again available for rental on the following as of 12 h 00.

8. The sums paid remain acquired by the campsite. The accommodations are rented by name and in no event shall be sub-rented without the Campsite Management express agreement.

9. The tenant agrees to: comply with the rules of the CAMPSITE LES BALEINES. In the event of disputes, only the Court of LA ROCHELLE shall be competent.

10. Animals: only dogs and cats on leash are tolerated subject to the Management's agreement and on the condition that their updated vaccination record is presented. Prohibited in the campsite are the following dogs : attack dogs of category 1, guardian dogs of defence category 2 according to law n°99.5 of January 6, 1999. Order of april 27, 1999, Article 211.1 and 211.5 of the rural code.

11. Open-fire barbecues are prohibited: only gas or electrical barbecues are authorized.

12. Tems of payment: money order, visa card, cash.